



# Parkside Medical Practice

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*A professional and caring team, responsive to the health needs of our community*

## **PATIENT PARTICIPATION GROUP MEETING**

**15 February 2018 at 6pm**

**Case Conference Room – top of stairs on first floor**

### **Agenda**

1. Welcome and Introductions
2. Nominations/Appointment of Chair
3. Future development of the PPG
4. Minutes of Meeting held 5 October 2017
5. Accountable Care System
6. Practice Statistics:
  - Signposting and other metrics
7. Practice News
  - Staffing
7. Date and Time of Next Meeting

**Group Members are asked to be mindful that the purpose of the PPG meeting is to address practice issues on a general basis and not to raise complaints about individual treatment or individual members of staff.**

**Everyone will be given the opportunity to speak during the meeting.**